

# Discovered Facts Summary

## Working with Faculty and Staff

Following is a list of the facts you've discovered while **working with faculty and administrators**. Those highlighted in **green** are considered critical findings and should provide maximum assistance in focusing your change efforts. Those highlighted in **yellow** are considered significant findings as well. Non-highlighted facts are supportive.

<b>6</b>	<b>Growing Tier 3 Caseloads</b>
	Your review of tier three caseloads indicates significant growth in the number of cases over the past 5 years. Tier three caseloads have increased by more than 30% over the past two years. Tier two numbers have grown less aggressively, and you suspect that transitioning difficult cases from tier two to tier three has been a way of sharing spiraling time demands with professionals.
<b>7</b>	<b>Tier 3 Taking Disproportionate % of Counselor's Time</b>
	Your review of time logs uncovers spiraling demand for counselor time for tier 3 students. Minutes of direct service currently averaging 22% of counselor daily time, and indirect service is almost 35%. They clarify by providing a growing list of indirect service requirements that includes a large number of program planning / coordinating tasks as well as professional development activities and more. So, that's more than half of every day dedicated to some level of support for tier three students alone. These numbers help you understand the frail nature of current tier one interventions and core instructional support.